

# Case Management Connection

Summer 2010

The NCMN is federally incorporated as a non-profit professional organization that is membership-based, multi-disciplinary, and dedicated to the support and advancement of Case Management providers.

Our membership embraces individuals and organizations engaged in the field of Case Management and represent diverse health and social service domains, which include practice, education, research, quality improvement, and management positions.

## NCMN Is Successful in Obtaining Project Grant From Health Canada

Since our inception in 2006, NCMN has been working hard to provide a central forum for Canadian Case Management. But as you may have already heard, our efforts recently received a major boost through a generous grant from Health Canada, giving us the necessary resources to serve as the authoritative voice on Case Management in Canada. With this new source of funding, we are seeking to expand our network as well as the services it provides to you as a member.

Titled "***Developing Case Management in Canada: Standards of Practice, Learning Resources and Professional Association***" the goal of the project - while fortifying a network that supports and sustains all providers of Case Management, is to unify Case Management providers into an interdisciplinary collaborative body of providers who develop, collect, implement, and disseminate a uniform knowledge base and best practices in Case Management. NCMN believes interdisciplinary collaborative groups can produce better health care, improved access to services, and more efficient use of resources resulting in better satisfaction for the people of Canada and more equitable uptake of health care dollars.

Specifically, NCMN seeks to promote excellence and professionalism among Case Management providers across Canada through the following service activities:

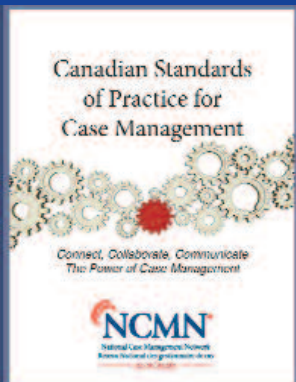
Distributing the 2009 Canadian Standards of Practice for Case Management.

Providing a dynamic, flexible, and innovative educational venue in an on-line learning library of comprehensive Case Management, business, and client learning resources.

Developing a national membership base to support and advance the environment, knowledge, and resources Case Management providers require now and in the future.

Initiating the development of a national competency profile as a foundation for future credentialing of Case Management providers.

## Now Available



## Online Educational Resource Library Set Up and Ready to Access

NCMN provides current and new members access to a dynamic, flexible and innovative online Educational Resource Library (ERL). The completely web-based library offers access to educational programs and tangible education tools members can use to increase their strategic relevance and worth to employers as well as to clients and their families.

A key component of this educational format is the "anytime, anywhere" approachability, which allows providers ready access to educational materials in the remotest areas of the country. Courses are offered in several media formats to accommodate individual learning styles. Individual licenses allow for each learner to print certificates immediately

upon successful completion of courses. The library is designed so that each user can preserve and track ongoing and completed coursework and can return and retrieve saved work for completion at a later date.

Based on research performed by the NCMN executive members, no other educational venue of this depth and breadth is available for Case Management providers in Canada. The content of the library is based in the US, but was developed on an international level. While health care systems vary, patient care, disease prevention and management, and the role of the health care provider remain similar.

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[www.ncmn.ca](http://www.ncmn.ca)

  
National Case Management Network  
Réseau National des gestionnaires de cas  
du/of Canada

## New Staff Additions

Our new Health Canada funding has enabled us to add two new staff members to our NCMN team. **Rhys Machold**, a recent masters graduate was hired as Project Manager. He is tasked with overseeing many of our new initiatives including reaching out to CM stakeholders, and attracting sponsors and advertising partners to ensure our long-term sustainability.

Shortly afterward, **Emily Baker**, who comes from a background in health sciences joined NCMN. With growing support and staff, we aim to develop the practice of case management in Canada by providing a centralized, unified association to the field of case management. The NCMN family is further equipped to improve membership opportunities and information available.

**Kristine Tauschek** continues to manage day to day operations in the main office.

## Gaining Speed: Membership and Sponsorship

In line with our efforts to increase the benefits of NCMN membership, we are engaged in a large campaign to attract new members through a series of marketing and public relations initiatives. Our website now offers a range of different options for individual, group, and corporate memberships, making this opportunity more accessible to all. We are also working to gain corporate support for our annual conference.

## Website Expansion: An Ongoing Process

We are working hard to continually improve our website. We hope to soon launch:

Career Page, with job listings for Case Management positions available exclusively for members.

Partners Association webpage to give recognition to all those organizations recognized within our current membership.

Global Affiliations Directory to foster linkages with other case management associations world-wide.

## 2010 National Case Management Conference

### Soaring to New Heights in Case Management

Sunday September 19 &  
Monday September 20

Sheraton Toronto  
Airport Hotel and  
Conference Centre  
801 Dixon Road  
Toronto, ON

Register at [www.ncmn.ca](http://www.ncmn.ca)

## Keynote Presentation

**Stuart Knight**  
*Speaker, Producer,  
Entrepreneur, Author*

Stuart Knight has spoken to one million people across North America. His presentations are always entertaining, hilarious and thought provoking. He has shared the stage with people such as Pamela Wallin, Michael Lee Chin, Stephen Lewis, Mike Harris, Robin Sharma and Jenny McCarthy.



## Conference Highlight .....

### Competency Profile & Assessment Project

The production of a competency document for practitioners will reflect the knowledge, skills, abilities, attitudes and judgment necessary to practice Case Management safely and effectively.

This will be a roundtable session facilitated by Assessment Strategies Inc.